

MANAGEMENT POLICY STATEMENT

(BS EN ISO 9001::2015)

Shadbolt, having being engaged in the manufacture of fine veneered products for in excess of 130 years, today satisfies both market and individual customer demands for the manufacture, supply and installation of

- Third party tested and certified fire doors and doorsets, both single and double opening up to 60 minutes for standard construction or up to 120 minutes for more critical circumstance
- Acoustic doorsets of up to 35dB standard and 44dB high-performance
- None fire rated single and double opening doorsets
- Bespoke joinery items inclusive of cabinets, wall, ceiling and partition panelling, architectural mouldings for use in residential, commercial, healthcare, education and hotel buildings.

Our further intent is to continue in maintaining excellence, respect and integrity in all aspects of our business activities, whilst striving in reflecting the highest ethical standards in relationships with customers, employees, suppliers and service providers by additionally

- Declaring a commitment to supply products from FSC chain of custody certified sources, as is feasible, by sourcing wood and wood based products from well managed and certified sources
- Achieving positive improvement of business processes and performance output
- Establishing proactive objectives to help communicate and support business direction
- Remaining aware of and understanding internal and external interested party concerns identified through analysis of risks both facing and resultant of business processes and activities
- Retaining an understanding of the importance of duties/roles and direct relevance to the continuing success of the business
- Seeking structured feedback from our customers, to support efforts of enhancing perceived levels of satisfaction

This policy statement will be subject of review as a minimum annually, in order to confirm on-going suitability and compliance with BS EN ISO 9001:2015 and FSC chain of custody certification compliance.

On behalf of F R Shadbolt & Sons Ltd



Simon Shadbolt - Managing Director
Dated: 11th March 2020.